# AprilAire. Warranty & Maintenance Dehumidifier Consumer Guide

#### Warranty

AprilAire stands behind its dehumidifiers with a 5-year bumper-to-bumper warranty. Register your product immediately after installation. **Scan the QR code to register**. This warranty covers all replacement parts and can be transferred upon the sale of a home.



## Claims

If you feel your dehumidifier is not functioning properly, please take the following steps to ensure any malfunctioning parts are replaced by AprilAire.

- 1. Call the installing contractor and explain the issue you are facing with your unit
- 2. If you are not able to resolve the issue over the phone, have a technician come out and inspect the unit
- 3. Once inspected, the contractor will troubleshoot and fix the unit, if possible
- 4. If the unit cannot be fixed, the contractor will supply you with a new unit that is covered by a brand new 5-year warranty

### Maintenance

Bi-annual maintenance is a simple way to ensure your dehumidifier continues to perform at the highest level. Every six months, you should perform the following tasks:

- Remove the filter and clean it by spraying it with a garden hose or running it under a faucet
- Clear the drain pan of any excess build-up
- Drop two drain pan cleaning tabs in the drain pan (and the condensate basin if you have one) to clear any blockages or build-up
- To clear the "CLEAN FILTER" message on the digital display, press the up and down arrows simultaneously for three seconds

Please visit AprilAire on YouTube for a step-by-step video on dehumidifier maintenance.

#### **Key Features**

AprilAire dehumidifiers provide quality humidity control to make your home a more comfortable and healthier place to live.

